

**JOB TITLE: Waterpark Attendant**

Wage Category: Seasonal

Reports to: Aquatics Coordinator

Salary: \$15.50/hour



**JOB PURPOSE:** Water park Attendants will work across the parks aquatics facilities, including slides and other park attractions to facilitate safe operations and friendly service.

**KEY DUTIES AND RESPONSIBILITIES**

- Load and unload guests from slides
- Enforce facility rules and policies
- Execute the emergency action plan if required in emergency situations
- Monitor supply inventories and alert their manager of any potential replenishment needs
- Provide exceptional guest service to park visitors
- Maintain a clean and safe work environment.
- Complete reports and daily operations form as required
- Attend scheduled in-service training sessions
- Must be available to work all shifts whether they are morning, afternoon, or evening hours.
- Must be available to work Monday through Sunday.
- All other duties assigned or necessary to support the park as a whole and the Operations department. Management reserves the right to add or remove duties when circumstances arise.
- Responsible for monitoring equipment and facilities to ensure proper maintenance by reporting issues to the appropriate authority
- Responsible for making sure all team members comply with the company values and are completing our mission
- Comply with all required COVID-19 health and safety protocols as per company policy and determined by public health guidelines.

**SKILLS AND ABILITIES**

- Guest focused
- Team player
- Good communication skills
- Trustworthy
- Goal oriented
- Self-starter

## **QUALIFICATIONS AND REQUIREMENTS**

*Water Park Attendant* will be assigned to work at a variety of the park's water rides and shallow water pools. Water Park Attendant candidates must complete Wet'n'Wild Toronto's training program(s) prior to starting work.

Must be 16 years or older to apply· Current Bronze Cross or National Lifeguard Certificate is an asset Must possess (or complete before the start of work) a Standard First Aid, CPR-C, AED certificate

Available to work weekends, holidays, and flexible hours as required by the park operating schedule

Must be able to clearly communicate with Guests and Team with regards to safety instructions

Must be able to hear and understand and react effectively to ride noises, signals, and ride codes

Must be able to effectively attend and react promptly to Guests' concerns/distresses, first aid emergencies, unassisted and or without devices

Must possess strong attention to detail

Must have 20/25 or 20/25 corrected vision in both eyes

### **OTHER FUNCTIONS:**

All other duties that are assigned or necessary to support the Operations Department and the park as a whole. While this job description is intended to be an accurate reflection of the requirements of the job, management reserves the right to add or remove duties when circumstances (e.g., emergencies, changes in workload, rush jobs, staff levels, or technical developments) arise.

### **PHYSICAL DEMANDS:**

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

- Must be able to sit and/stand/and walk for long periods of time throughout the day
- Requires occasional lifts and carries up to 60 pounds
- Requires occasional carries up to 100 pounds with the assistance of a two-wheel hand truck
- Requires manual and bi-manual dexterity, fine and gross motor skills, hand/eye coordination, near vision, hearing and speech
- Work environment: While performing the duties of this job, the employee is exposed to weather conditions prevalent at the time. This position requires occasional work in or around wetness, confined spaces-cramped quarters, heights, noise, detergents/chemicals, mechanical hazards, moving objects, fumes/odors, dust, mists, gases, or vibrations. The noise level is generally moderate.

## **EQUAL OPPORTUNITY EMPLOYER**

*Wet'n'Wild Toronto is an equal opportunity employer committed to providing accommodations for applicants upon request at any stage of the recruitment process in accordance with the Accessibility for Ontarians with Disabilities Act (AODA) and the Ontario Human Rights Code.*

*At Wet'n'Wild Toronto we appreciate all responses, however, only those qualified will be selected for an interview at this time.*

**WET'N'WILD TORONTO IS A DRUG FREE WORKPLACE**