

**JOB TITLE:** Access Control

**Department:** Security

**Wage Category:** Seasonal

**Salary:** \$15.50-\$16.50/hour

**Availability:** Monday to Sunday, all operational hours

**Position:** Seasonal Contract



**Essential Duties and Responsibilities:**

- Responding to emergency/general service calls from Wet'N'Wild staff and guests
- Identifying and reporting all disturbances and safety hazards
- Conduct thorough bag and item checks prior to guest/employee park entry
- Observing crowd behaviour and enforcing site policies and restrictions, municipal/provincial statutes, including AGCO policies
- Conduct identification checks daily to verify employees
- Patrolling parking lots, checking for unwanted activities and persons
- Directing traffic to ensure the orderly flow of vehicles into the parking lots
- Performing "Hot vehicle" checks for pets, children and vulnerable individuals
- Parking pass verifications
- Perform duties as assigned by Security site supervisor/General manager

**Required Qualifications and Skills:**

- Excellent verbal and written communication skills, including ability to effectively communicate with customers and colleagues
- Excellent computer proficiency (MS Office – Word, Excel and Outlook)
- Valid Standard First aid with CPR C
- Must be able to work under pressure while maintaining a positive attitude and providing exemplary customer service
- Ability to work independently and to carry out assignments to completion within parameters of instructions given
- De-escalation and crisis intervention experience (Asset, not required)
- Good Knowledge of the Trespass to property act /Sect 494 of Criminal Code of Canada (Asset, not required)
- Ability to maintain regular and punctual attendance
- Must be able to lift and carry up to 50 lbs
- Must be able to talk, listen and speak English clearly

Covid 19: Wet 'n' Wild follows Ontario's Health and Safety regulations and protocols

**WORK ENVIRONMENT:**

While performing the duties of this job, the employee is exposed to weather conditions prevalent at the time. This position requires occasional work in or around wetness, confined

spaces-cramped quarters, heights, noise, detergents/chemicals, mechanical hazards, moving objects, fumes/odors, dust, mists, gases, or vibrations. The noise level is generally moderate.

**OTHER FUNCTIONS:**

All other duties that are assigned or necessary in order to support the Operations Department and the park as a whole. While this job description is intended to be an accurate reflection of the requirements of the job, management reserves the right to add or remove duties when circumstances (e.g., emergencies, changes in workload, rush jobs, staff levels, or technical developments) arise

**EQUAL OPPORTUNITY EMPLOYER**

*Wet'n'Wild Toronto is an equal opportunity employer committed to providing accommodations for applicants upon request at any stage of the recruitment process in accordance with the Accessibility for Ontarians with Disabilities Act (AODA) and the Ontario Human Rights Code.*

*At Wet'n'Wild Toronto we appreciate all responses, however, only those qualified will be selected for an interview at this time.*

**WET'N'WILD TORONTO IS A DRUG FREE WORKPLACE**