

**JOB TITLE:** Security

**Department:** Security

**Wage Category:** Seasonal

**Salary:** \$15.50-\$17/hour

**Availability:** Monday to Sunday, all operational hours

**Position:** Seasonal Contract



## **JOB SPECIFICATIONS**

- Provide outstanding and personalized customer service as a front-line representative
- Security staff must meet company standards in terms of uniform, training and site procedures
- Respond to major incidents on events properties and aid security staff with managing the situation
- Safely operate and maintain company issued vehicle, require a Class G driver's license
- Enforce of property rules to maintain the security and safety of our clients and their assets
- Complete walking patrols and inspections of facilities and equipment as required
- Perform parking tagging procedure were assigned
- Communicates and coordinates with management regarding scheduling, staffing, equipment, record keeping, and related matters, to ensure smooth delivery of services.
- Operational functions can include but is not limited to answering phones, dispatching resources, responding to alarms, spot-checking properties, site inspections, and other quality assurance-based tasks.
- Duties as otherwise assigned

## **KNOWLEDGE & ABILITIES**

- Ability to foster a Team atmosphere and work well as a member of a team.
- Ability to organize work and multi-task in a fast-paced environment.
- Strong leadership and coaching skills
- Effective Organizational Skills and Attention to detail.
- Strong time management experience required with the ability to perform multiple tasks simultaneously.
- Outstanding interpersonal and communications skills required.
- Extensive knowledge of MS Office applications and computerized scheduling software applications.
- Ability to work in a team-oriented management environment with the ability to work independently.
- Ability to manage multiple and simultaneous priorities, complex situations
- Ability to communicate effectively both orally and in writing for the purpose of public interaction and report writing.
- Ability to providing quality customer service.
- Ability to handle typical and crisis situations efficiently and effectively at client site.

Covid 19: Wet 'n' Wild follows Ontario's Health and Safety regulations and protocols

## **WORK ENVIRONMENT:**

While performing the duties of this job, the employee is exposed to weather conditions prevalent at the time. This position requires occasional work in or around wetness, confined spaces-cramped quarters, heights, noise, detergents/chemicals, mechanical hazards, moving objects, fumes/odors, dust, mists, gases, or vibrations. The noise level is generally moderate.

## **OTHER FUNCTIONS:**

All other duties that are assigned or necessary in order to support the Operations Department and the park as a whole. While this job description is intended to be an accurate reflection of the requirements of the job, management reserves the right to add or remove duties when circumstances (e.g., emergencies, changes in workload, rush jobs, staff levels, or technical developments) arise

## **PHYSICAL DEMANDS:**

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

- Must be able to sit and/stand/and walk for long periods of time throughout the day
- Requires occasional lifts and carries up to 60 pounds
- Requires occasional carries up to 100 pounds with the assistance of a two-wheel hand truck
- Requires manual and bi-manual dexterity, fine and gross motor skills, hand/eye coordination, near vision, hearing, and speech
- Work environment: While performing the duties of this job, the employee is exposed to weather conditions prevalent at the time. This position requires occasional work in or around wetness, confined spaces-cramped quarters, heights, noise, detergents/chemicals, mechanical hazards, moving objects, fumes/odors, dust, mists, gases, or vibrations. The noise level is generally moderate.

## **EQUAL OPPORTUNITY EMPLOYER**

*Wet'n'Wild Toronto is an equal opportunity employer committed to providing accommodations for applicants upon request at any stage of the recruitment process in accordance with the Accessibility for Ontarians with Disabilities Act (AODA) and the Ontario Human Rights Code.*

*At Wet'n'Wild Toronto we appreciate all responses, however, only those qualified will be selected for an interview at this time.*

**WET'N'WILD TORONTO IS A DRUG FREE WORKPLACE**